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September 16, 2003

XEROX CORPORATION
100 CLINTON AVENUE SOUTH
ROCHESTER, NY 14644
AA

Dear Sir/Madam,

This is to Deny your refund request in the amount of \$1,278.00, for patent/serial number 10604199.

All the charges are for different serial numbers, none are duplicate charges.

Sincerely,

ELEANOR KURTZ
Technical Center Others
Refund Section, Office of Finance

THE DOCUMENT COMPANY

XEROX.Elaine A. Krenitsky
Patent Financial Analyst*Please Expedite*

August 4, 2003

US Patent and Trademark Office
Refund Division
Box 17
Washington, D. C. 20231

Dear Mr. LeBron:

The following items debited to our July, 2003 account statement for 24-0037 is duplication:

Serial No.	Date Posted	Control No.	Amount	Type
10/604197	7/1/2003	159	\$750.00	Debit
10/604197	7/1/2003	160	\$168.00	Debit
10/604197	7/1/2003	161	\$360.00	Debit
10/604198	7/1/2003	162	\$750.00	Debit
10/604198	7/1/2003	163	\$168.00	Debit
10/604198	7/1/2003	164	\$360.00	Debit
10/604199	7/1/2003	165	\$750.00	Debit
10/604199	7/1/2003	166	\$168.00	Debit
10/604199	7/1/2003	167	\$360.00	Debit
10/604201	7/1/2003	198	\$750.00	Debit
10/604201	7/1/2003	199	\$168.00	Debit
10/604201	7/1/2003	200	\$360.00	Debit

The first 9 charges are duplicates of the last 3 charges. Oliff & Berridge explained they attempted to file this application electronically, received three error messages, but later discovered although error messages were received, new serial numbers were assigned and costs charged to 24-0037 for all nine erroneous charges. Please

Xerox Corporation
100 Clinton Avenue South
Rochester, New York 14644
Telephone 585.423.6561
Facsimile 585.423.6059



XERKUX

credit our account 24-0037 as soon as possible. In the event this needs an explanation, please provide one to the fax number below. \$3834 is a considerable amount to have missing from our account for long, so we appreciate it if you will expedite this request.

An attempt was made to get this corrected, but the phone number provided by Carla in Deposit Accounts was incorrect, and the new number provided by a person who answered 703-308-6816 was 703-308-0910, the general information number. Had I been able to get through on the second number, I'm certain I would not have gotten this problem resolved.

A copy of the appropriate statement page is attached. If there are any further questions, please call me at the below number.

Thank you for your attention to this matter.

Very truly yours,

Elaine A. Krenitsky
Elaine A. Krenitsky

Patent Financial Analyst

585-423-6561



 PATENT AND
TRADEMARK OFFICE

Deposit Account Statement

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Requested Statement Month:

July 2003

Deposit Account Number:

240037

Name:

XEROX PATENT COUNSEL

Attention:

ELAINE A KRENITSKY

Address:

020 XEROX SQUARE

City:

ROCHESTER

State:

NY

Zip:

14644-1877

May need to add EBC@
PTB re: ?

Carla 703-305-4631

Patricia 703-
Brecht 306-
4585

Called OLF 8-1-03, talked

To Bart - she will have
dept call me
Monday

X.254

DATE SEQ	POSTING REF	ATTORNEY DOCKET NBR	FEE CODE	AMT	BAL OLF's open Tracy - Callie - OKA
07/01 70	10604197	{ 114790	8021	\$40.00	\$41,702.00
07/01 71	10604198	{ 114790	8021	\$40.00	\$41,662.00
07/01 72	10604199	{ 114790	8021	\$40.00	\$41,622.00
07/01 73	10604200	114790 A1366	8021	\$40.00	\$41,582.00
07/01 74	10604201	114790 A1366Q	8021	\$40.00	\$41,542.00
07/01 159	10604197	{ 114790	1001	\$750.00	\$40,792.00
07/01 160	10604197	{ 114790	1201 { 1218	\$168.00	\$40,624.00
07/01 161	10604197	{ 114790	1202	\$360.00	\$40,264.00
07/01 162	10604198	{ 114790 703-308-	1001	\$750.00	\$39,514.00
07/01 163	10604198	{ 114790 6816-#	1201 { 1218	\$168.00	\$39,346.00
07/01 164	10604198	{ 114790 DPIE	1202	\$360.00	\$38,986.00
07/01 165	10604199	{ 114790 703-308-0910	1001 { 1218	\$750.00	\$38,236.00
07/01 166	10604199	{ 114790	1201 { 1218	\$168.00	\$38,068.00
07/01 167	10604199	{ 114790	1202	\$360.00	\$37,708.00
07/01 195	10604200	{ 114790	1001	\$750.00	\$36,958.00
07/01 196	10604200	114790 A1366	1201 { 1230	\$84.00	\$36,874.00
07/01 197	10604200	{ 114790	1202	\$396.00	\$36,478.00
07/01 198	10465059	D/A2190	8021	\$40.00	\$36,438.00
07/01 198	10604201	{ 114790	1001	\$750.00	\$35,688.00
07/01 199	10604201	{ 114790 A1366Q	1201 { 1218	\$168.00	\$35,520.00
07/01 200	10604201	{ 114790	1202	\$360.00	\$35,160.00
07/02 1	09464597	103244	1201	\$252.00	\$34,908.00
07/02 30	09329297	103046	1501	\$1,300.00	\$33,608.00
07/02 31	09329297	103046	1504	\$300.00	\$33,308.00
07/02 32	10063111	111098	1501	\$1,300.00	\$32,008.00
07/02 33	10063111	111098	1504	\$300.00	\$31,708.00
07/03 179	09383981	03431	1801	\$750.00	\$30,958.00
07/08 20	10612122	D/A3107	1001	\$750.00	\$30,208.00
07/08 21	10612122	D/A3107	1202	\$90.00	\$30,118.00